



C I T Y O F
RENO
Memorandum

DATE: August 29, 2025

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Esha Singh, Office Assistant II

DEPT: City Manager's Office

SUBJECT: Weekly Reports: Public Records Requests, Media Requests, and Code Enforcement Service Requests

A handwritten signature in black ink, appearing to read "Jackie Bryant".

This memorandum includes weekly reports from the City Clerk's Office, Strategic Communications, and Code Enforcement to the Mayor and City Council for August 22, 2025 through August 28, 2025.

The following reports are attached:

- Public records requests received by the City Clerk's Office (attachment A)
- Weekly media requests received by Communications (attachment B)
- Weekly code enforcement service requests received by Code Enforcement (attachment C)

Weekly Report

Run Date: 08/29/2025 2:05 AM

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|------------------------|---------------------------|-----------------|---|-----------------------------------|
| P008744-082225 | 8/22/2025 | Heinrich Fan | Police Department Records | | | Police Report |
| P008745-082225 | 8/22/2025 | ANTHONY HOFFERBERT | Police Department Records | | | Police Report |
| P008746-082225 | 8/22/2025 | Rafael Garcia Valencia | Police Department Records | | | Immigration Letter/Embassy Letter |
| P008747-082225 | 8/22/2025 | Arielle McQueen | Police Department Records | | | Background Request |
| P008748-082225 | 8/22/2025 | Arielle McQueen | Police Department Records | | | Background Request |
| P008749-082225 | 8/22/2025 | Zayra Piedra Jimenez | Police Department Records | | | Traffic Accident |
| P008751-082225 | 8/22/2025 | Allen Lund | Police Department Records | | | Traffic Accident |
| P008752-082225 | 8/22/2025 | Fernan P Dangaran | Police Department Records | | | Police Report |
| P008753-082225 | 8/22/2025 | Ilse Pinon | Police Department Records | | | Traffic Accident |
| P008754-082225 | 8/22/2025 | Estrella Sanchez | Police Department Records | | | Police Report |
| P008755-082225 | 8/22/2025 | Fernan P Dangaran | Police Department Records | | | Police Report |
| P008756-082225 | 8/22/2025 | Sebastian Nilsen | Police Department Records | | | Body Worn Camera Video |
| P008757-082225 | 8/22/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008758-082225 | 8/22/2025 | Adrian E Boily | Police Department Records | | | Police Report |
| P008759-082225 | 8/22/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008760-082225 | 8/22/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008761-082225 | 8/22/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008762-082225 | 8/22/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008763-082225 | 8/22/2025 | Cristina Hobbs | Police Department Records | | | Background Request |
| P008764-082225 | 8/22/2025 | Adrian E Boily | Police Department Records | | | Police Report |
| P008765-082225 | 8/22/2025 | Sean O'Driscoll | Police Department Records | | | Background Request |
| P008766-082225 | 8/22/2025 | Angela Highsmith | Police Department Records | | | Background Request |
| P008767-082225 | 8/22/2025 | Detective Stilz | Police Department Records | | | Police Report |
| P008768-082225 | 8/22/2025 | Fernan P Dangaran | Police Department Records | | | Police Report |
| G008769-082225 | 8/22/2025 | WCHSA CPS | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008770-082225 | 8/22/2025 | Brandon Nyman | Police Department Records | | | Background Request |
| P008771-082225 | 8/22/2025 | Molly Rosen | Police Department Records | | | Photos |
| P008772-082225 | 8/22/2025 | Eric Carbet | Police Department Records | | | Body Worn Camera Video |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|---|---------------------------|----------------------|---|--------------------|
| G008773-082225 | 8/22/2025 | Crystal Virrey | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008774-082225 | 8/22/2025 | Bill Eggers | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P008776-082225 | 8/22/2025 | julie underwood | Police Department Records | | | Background Request |
| G008777-082225 | 8/22/2025 | Chelsea Betker | General Public Records | | Other | |
| P008778-082225 | 8/22/2025 | OPM | Police Department Records | | | Background Request |
| P008779-082225 | 8/22/2025 | OPM | Police Department Records | | | Background Request |
| P008780-082225 | 8/22/2025 | OPM | Police Department Records | | | Background Request |
| P008781-082225 | 8/22/2025 | OPM | Police Department Records | | | Background Request |
| P008782-082225 | 8/22/2025 | OPM | Police Department Records | | | Background Request |
| P008783-082225 | 8/22/2025 | Ingrid Maldonado | Police Department Records | | | Form I-918/U-Visa |
| P008784-082225 | 8/22/2025 | Frederick Ashton | Police Department Records | | | Background Request |
| P008785-082225 | 8/22/2025 | Grant Kelly | Police Department Records | | | Traffic Accident |
| P008786-082225 | 8/22/2025 | Kurt Kinder | Police Department Records | | | Traffic Accident |
| F008787-082225 | 8/22/2025 | Clarisse Robert | Fire Department Records | Investigation Report | | |
| P008788-082225 | 8/22/2025 | FBI NICS fbnicsequest@services.fbi.gov | Police Department Records | | | FBI NICS |
| P008789-082225 | 8/22/2025 | Jackie Walker | Police Department Records | | | Background Request |
| G008790-082225 | 8/22/2025 | WCHSA CPS | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008791-082225 | 8/22/2025 | Vanessa Romero | Police Department Records | | | Background Request |
| P008792-082225 | 8/22/2025 | Rachel Sandoval | Police Department Records | | | Police Report |
| G008793-082225 | 8/22/2025 | Crystal mccoy | General Public Records | | Code Enforcement, Violations | |
| P008794-082225 | 8/22/2025 | FIREARMSHELP@DPS.ST ATE.NV.US | Police Department Records | | | Police Report |
| P008795-082225 | 8/22/2025 | Carissa Miller | Police Department Records | | | Police Report |
| P008796-082225 | 8/22/2025 | A L | Police Department Records | | | Police Report |
| P008797-082225 | 8/22/2025 | Jenilee Parker | Police Department Records | | | Traffic Accident |
| G008798-082325 | 8/23/2025 | Denyelle Nishimori | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P008799-082325 | 8/23/2025 | Investigator Rick Brown | Police Department Records | | | Background Request |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|-------------------------------|---------------------------|-------------------------|---|-----------------------------------|
| P008800-082325 | 8/23/2025 | Karina Salgado De Lopez | Police Department Records | | | Body Worn Camera Video |
| P008801-082325 | 8/23/2025 | Luis Hernandez Diaz | Police Department Records | | | Immigration Letter/Embassy Letter |
| P008802-082325 | 8/23/2025 | Luis Hernandez Diaz | Police Department Records | | | Background Request |
| P008803-082325 | 8/23/2025 | FIREARMSHELP@DPS.ST ATE.NV.US | Police Department Records | | | Police Report |
| P008804-082325 | 8/23/2025 | Kathlee Jeakins | Police Department Records | | | Traffic Accident |
| P008805-082325 | 8/23/2025 | Christi Dupont | Police Department Records | | | Police Report |
| P008806-082325 | 8/23/2025 | Jessie Johnson | Police Department Records | | | Background Request |
| P008807-082325 | 8/23/2025 | FIREARMSHELP@DPS.ST ATE.NV.US | Police Department Records | | | Background Request |
| P008808-082325 | 8/23/2025 | Amanda Perkins | Police Department Records | | | Police Report |
| P008809-082425 | 8/24/2025 | Greg Gardella | Police Department Records | | | Police Report |
| P008810-082425 | 8/24/2025 | Luis Hernandez Diaz | Police Department Records | | | Body Worn Camera Video |
| G008811-082425 | 8/24/2025 | David Capurro | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| G008812-082425 | 8/24/2025 | Anne DeAngelis Williams | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008813-082425 | 8/24/2025 | Damien Johnson | General Public Records | | Employee Correspondence | |
| F008814-082425 | 8/24/2025 | Alex J Rose | Fire Department Records | Fire Prevention Records | | |
| F008815-082425 | 8/24/2025 | Alex J Rose | Fire Department Records | Fire Prevention Records | | |
| G008816-082425 | 8/24/2025 | Alex J Rose | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008817-082425 | 8/24/2025 | Alex J Rose | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008818-082525 | 8/25/2025 | Jacqueline Orona | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008819-082525 | 8/25/2025 | Tammy Roberts | Police Department Records | | | Background Request |
| P008820-082525 | 8/25/2025 | Tammy Roberts | Police Department Records | | | Background Request |
| P008821-082525 | 8/25/2025 | Tammy Roberts | Police Department Records | | | Background Request |
| P008822-082525 | 8/25/2025 | Tammy Roberts | Police Department Records | | | Background Request |
| P008823-082525 | 8/25/2025 | Greg Kelly | Police Department Records | | | Background Request |
| P008824-082525 | 8/25/2025 | EWU Media LLC | Police Department Records | | | Body Worn Camera Video |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|--------------------|---------------------------|----------------------|---|--------------------|
| G008825-082525 | 8/25/2025 | Andrew Brown | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P008826-082525 | 8/25/2025 | Tammy Roberts | Police Department Records | | | Background Request |
| F008827-082525 | 8/25/2025 | Amber Roscher | Fire Department Records | Investigation Report | | |
| P008828-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008829-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008830-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008831-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008832-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008833-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008834-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008835-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008836-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008837-082525 | 8/25/2025 | ted vossler | Police Department Records | | | Police Report |
| P008838-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008839-082525 | 8/25/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008840-082525 | 8/25/2025 | Casandra Hutton | Police Department Records | | | Police Report |
| P008841-082525 | 8/25/2025 | Marcus Johnson | Police Department Records | | | Police Report |
| G008842-082525 | 8/25/2025 | Dejan Lojanica | General Public Records | | Traffic Engineering | |
| P008843-082525 | 8/25/2025 | kenlanado poitier | Police Department Records | | | Police Report |
| G008844-082525 | 8/25/2025 | Earl Peterson | General Public Records | | As-Builts, Easements, Flood Zone | |
| P008845-082525 | 8/25/2025 | Ame'e Miranda | Police Department Records | | | Police Report |
| P008846-082525 | 8/25/2025 | OPM | Police Department Records | | | Background Request |
| P008847-082525 | 8/25/2025 | OPM | Police Department Records | | | Background Request |
| P008848-082525 | 8/25/2025 | Jacob Battaglia | Police Department Records | | | Police Report |
| G008849-082525 | 8/25/2025 | Thomas Carey | General Public Records | | Sewer, GIS Mapping, Storm Drain | |
| P008850-082525 | 8/25/2025 | OPM | Police Department Records | | | Background Request |
| P008851-082525 | 8/25/2025 | OPM | Police Department Records | | | Background Request |
| P008852-082525 | 8/25/2025 | OPM | Police Department Records | | | Background Request |
| P008853-082525 | 8/25/2025 | Valdez Janie | Police Department Records | | | Police Report |
| P008854-082525 | 8/25/2025 | Candice Brown | Police Department Records | | | Traffic Accident |
| G008855-082525 | 8/25/2025 | Carl Friedman | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008856-082525 | 8/25/2025 | David Ohara | Police Department Records | | | Background Request |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|--------------------|---------------------------|-----------------|---|--------------------|
| P008857-082525 | 8/25/2025 | Scott Wallace | Police Department Records | | | Background Request |
| P008858-082525 | 8/25/2025 | Kyle Fermoile | Police Department Records | | | Police Report |
| G008859-082525 | 8/25/2025 | Tom Green | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| G008861-082525 | 8/25/2025 | Brad Austin | General Public Records | | Other | |
| P008863-082525 | 8/25/2025 | patrick waring | Police Department Records | | | Police Report |
| P008864-082525 | 8/25/2025 | William Estes | Police Department Records | | | Police Report |
| G008865-082525 | 8/25/2025 | William Estes | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008866-082525 | 8/25/2025 | Dashalique Banks | Police Department Records | | | Police Report |
| P008867-082525 | 8/25/2025 | Tim Thompson | Police Department Records | | | Background Request |
| P008868-082525 | 8/25/2025 | WCHSA CPS | Police Department Records | | | Police Report |
| P008869-082525 | 8/25/2025 | Christopher Summey | Police Department Records | | | Police Report |
| P008870-082525 | 8/25/2025 | Olivia Maestas | Police Department Records | | | Police Report |
| P008871-082525 | 8/25/2025 | WCHSA CPS | Police Department Records | | | Photos |
| G008872-082525 | 8/25/2025 | WCHSA CPS | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| G008873-082525 | 8/25/2025 | Derek Lightner | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P008874-082525 | 8/25/2025 | Jodi Jantz | Police Department Records | | | Police Report |
| P008875-082525 | 8/25/2025 | Mildred Perez | Police Department Records | | | Form I-918/U-Visa |
| G008876-082525 | 8/25/2025 | Steve Rovarino | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P008877-082525 | 8/25/2025 | Kimberlea Sanchez | Police Department Records | | | Police Report |
| P008878-082525 | 8/25/2025 | Jailyn Rogers | Police Department Records | | | Police Report |
| P008879-082525 | 8/25/2025 | Olivia Maestas | Police Department Records | | | Police Report |
| G008880-082525 | 8/25/2025 | Michelle Clifford | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008881-082525 | 8/25/2025 | Libby Wilcox | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008882-082625 | 8/26/2025 | Jason Sumption | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008883-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|---------------------------|---------------------------|-----------------|--|-----------------------------------|
| P008884-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008885-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008886-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008887-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008888-082625 | 8/26/2025 | Tammy Roberts | Police Department Records | | | Background Request |
| P008889-082625 | 8/26/2025 | Tammy Roberts | Police Department Records | | | Background Request |
| G008890-082625 | 8/26/2025 | Isabel Santoy | General Public Records | | Other | |
| P008894-082625 | 8/26/2025 | Amber Rosenstengel | Police Department Records | | | Police Report |
| G008895-082625 | 8/26/2025 | Jose Medina | General Public Records | | Other | |
| P008896-082625 | 8/26/2025 | Jessica Quinlan | Police Department Records | | | Photos |
| P008897-082625 | 8/26/2025 | Anna Gustafson | Police Department Records | | | Police Report |
| P008898-082625 | 8/26/2025 | Mary Guido | Police Department Records | | | Police Report |
| G008899-082625 | 8/26/2025 | Richard Blackmon | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008900-082625 | 8/26/2025 | Richard Blackmon | Police Department Records | | | Police Report |
| P008901-082625 | 8/26/2025 | Richard Blackmon | Police Department Records | | | Body Worn Camera Video |
| G008902-082625 | 8/26/2025 | Mariah O'Neill | General Public Records | | Other | |
| G008903-082625 | 8/26/2025 | David Tscheekar | General Public Records | | Business License | |
| G008905-082625 | 8/26/2025 | Heather Hembree | General Public Records | | Other | |
| P008906-082625 | 8/26/2025 | Rene Munoz | Police Department Records | | | Background Request |
| P008908-082625 | 8/26/2025 | Janet Gleason | Police Department Records | | | Immigration Letter/Embassy Letter |
| P008909-082625 | 8/26/2025 | Jessica Mendoza | Police Department Records | | | Traffic Accident |
| P008910-082625 | 8/26/2025 | Paralegal Monica Martinez | Police Department Records | | | Police Report |
| P008911-082625 | 8/26/2025 | elizabeth nason | Police Department Records | | | Background Request |
| G008913-082625 | 8/26/2025 | Manjit Singh | General Public Records | | Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks | |
| G008914-082625 | 8/26/2025 | Iqra Mushtaq | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P008915-082625 | 8/26/2025 | Ilse Pinon | Police Department Records | | | Traffic Accident |
| G008916-082625 | 8/26/2025 | Iqra Mushtaq | General Public Records | | Other | |
| P008917-082625 | 8/26/2025 | Julie Castillo | Police Department Records | | | Police Report |
| P008918-082625 | 8/26/2025 | Karine B Reyes | Police Department Records | | | Traffic Accident |
| P008919-082625 | 8/26/2025 | Jam Bar | Police Department Records | | | Police Report |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|--------------------|---------------------------|-----------------|--|--|
| G008920-082625 | 8/26/2025 | Samantha Roebuck | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008921-082625 | 8/26/2025 | CLAUDIA PEREZ | Police Department Records | | | Police Report |
| G008922-082625 | 8/26/2025 | Blanca Stone | General Public Records | | Business License | |
| P008923-082625 | 8/26/2025 | Kari Swanson | Police Department Records | | | Crime Statistics/Clery Report |
| P008925-082625 | 8/26/2025 | Ilse Pinon | Police Department Records | | | Traffic Accident |
| P008926-082625 | 8/26/2025 | Shelbie Petrelli | Police Department Records | | | Traffic Accident |
| P008927-082625 | 8/26/2025 | Nicole Fernandez | Police Department Records | | | Police Report |
| P008928-082625 | 8/26/2025 | Julie Solis | Police Department Records | | | Police Report |
| P008929-082625 | 8/26/2025 | Julie Solis | Police Department Records | | | Police Report |
| P008930-082625 | 8/26/2025 | Mariah O'Neill | Police Department Records | | | Traffic Accident |
| P008931-082625 | 8/26/2025 | Brian Allsworth | Police Department Records | | | RPD: Policies, General Orders (G.O.'s), Budget, or Admin Records |
| P008932-082625 | 8/26/2025 | Berenice Magana | Police Department Records | | | Police Report |
| P008933-082625 | 8/26/2025 | Jeremy Bowers | Police Department Records | | | Background Request |
| P008934-082625 | 8/26/2025 | Jesus Magaña | Police Department Records | | | Police Report |
| P008935-082625 | 8/26/2025 | Lori Cooper | Police Department Records | | | Police Report |
| P008936-082625 | 8/26/2025 | Christine Guido | Police Department Records | | | Police Report |
| P008937-082625 | 8/26/2025 | OPM | Police Department Records | | | Background Request |
| P008938-082625 | 8/26/2025 | OPM | Police Department Records | | | Background Request |
| P008939-082625 | 8/26/2025 | OPM | Police Department Records | | | Background Request |
| P008940-082625 | 8/26/2025 | OPM | Police Department Records | | | Background Request |
| P008941-082625 | 8/26/2025 | OPM | Police Department Records | | | Background Request |
| G008942-082625 | 8/26/2025 | Haley Montgomery | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008943-082625 | 8/26/2025 | Julie Castillo | Police Department Records | | | Body Worn Camera Video |
| P008944-082625 | 8/26/2025 | Jennifer Cavnar | Police Department Records | | | Police Report |
| G008945-082625 | 8/26/2025 | Jennifer Cavnar | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| G008893-082625 | 8/26/2025 | Michael Moody | General Public Records | | As-Builts, Easements, Flood Zone | |
| P008892-082625 | 8/26/2025 | Loretta King | Police Department Records | | | Photos |
| G008891-082625 | 8/26/2025 | Catherine Ford | General Public Records | | Billing, Budget, Financial Reports, Vendor Information, Unclaimed Stale Dated Checks | |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|---|---------------------------|-----------------------------|---|------------------------|
| G008912-082625 | 8/26/2025 | Koffi Danhounsrou | General Public Records | | Sewer, GIS Mapping, Storm Drain | |
| F008904-082625 | 8/26/2025 | Heather Hembree | Fire Department Records | Fire Prevention Records | | |
| P008946-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008947-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008948-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008949-082625 | 8/26/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008950-082725 | 8/27/2025 | Ashley Buschner | Police Department Records | | | Police Report |
| P008951-082725 | 8/27/2025 | Cody Harley | Police Department Records | | | Background Request |
| P008952-082725 | 8/27/2025 | EWU Media LLC | Police Department Records | | | Body Worn Camera Video |
| F008953-082725 | 8/27/2025 | Washoe County Medical Examiner Medical Examiner | Fire Department Records | Medical/Patient Care Report | | |
| P008954-082725 | 8/27/2025 | OPM | Police Department Records | | | Background Request |
| P008955-082725 | 8/27/2025 | OPM | Police Department Records | | | Background Request |
| P008956-082725 | 8/27/2025 | OPM | Police Department Records | | | Background Request |
| P008957-082725 | 8/27/2025 | Misty Best | Police Department Records | | | Police Report |
| G008958-082725 | 8/27/2025 | Dale E. Smith, AIA | General Public Records | | Drainage Reports & Studies | |
| P008959-082725 | 8/27/2025 | OPM | Police Department Records | | | Background Request |
| P008960-082725 | 8/27/2025 | OPM | Police Department Records | | | Background Request |
| G008961-082725 | 8/27/2025 | john franklin | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008962-082725 | 8/27/2025 | David Leonard | Police Department Records | | | Police Report |
| P008963-082725 | 8/27/2025 | Michele Gavagni | Police Department Records | | | Background Request |
| P008964-082725 | 8/27/2025 | Dawn Rush | Police Department Records | | | Police Report |
| P008965-082725 | 8/27/2025 | Gloria Filicchia | Police Department Records | | | Police Report |
| P008966-082725 | 8/27/2025 | Melissa Miller | Police Department Records | | | Police Report |
| P008967-082725 | 8/27/2025 | Taylor Wendell | Police Department Records | | | Police Report |
| G008968-082725 | 8/27/2025 | Chet Duda | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008969-082725 | 8/27/2025 | Ricky dahlberg | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008970-082725 | 8/27/2025 | Randy Reynolds | General Public Records | | Property Owned by City of Reno/Right of way | |
| G008971-082725 | 8/27/2025 | Michelle Mowry-Willems | General Public Records | | Business License | |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|------------------------|---------------------------|-------------------------|--|------------------------|
| G008972-082725 | 8/27/2025 | Michelle Mowry-Willems | General Public Records | | Code Enforcement, Violations | |
| P008973-082725 | 8/27/2025 | Kimberly Henderson | Police Department Records | | | Traffic Accident |
| G008974-082725 | 8/27/2025 | Lynda Peters | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P008975-082725 | 8/27/2025 | Taylor Reeves | Police Department Records | | | Background Request |
| G008976-082725 | 8/27/2025 | Lance Van Lydegraf | General Public Records | | Agreements, Contracts, Clerk's Letters, Ordinances, Resolutions | |
| G008977-082725 | 8/27/2025 | Luke Smith | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G008978-082725 | 8/27/2025 | Andrew Joseph | General Public Records | | Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC) | |
| P008979-082725 | 8/27/2025 | Wesley Smith | Police Department Records | | | Police Report |
| P008980-082725 | 8/27/2025 | Adam Hoffner | Police Department Records | | | Police Report |
| P008981-082725 | 8/27/2025 | Adam Hoffner | Police Department Records | | | Photos |
| P008982-082725 | 8/27/2025 | Mike Staup | Police Department Records | | | Background Request |
| P008983-082725 | 8/27/2025 | Maria Valdivia | Police Department Records | | | Police Report |
| G008984-082725 | 8/27/2025 | cindi chandler | General Public Records | | Other | |
| P008985-082725 | 8/27/2025 | Margaretha Smit | Police Department Records | | | Police Report |
| P008986-082725 | 8/27/2025 | Christine Guido | Police Department Records | | | Police Report |
| P008987-082725 | 8/27/2025 | Jose Gutierrez | Police Department Records | | | Background Request |
| P008988-082725 | 8/27/2025 | Jacob Ross | Police Department Records | | | Background Request |
| P008989-082725 | 8/27/2025 | Ben Ross | Police Department Records | | | Background Request |
| P008990-082725 | 8/27/2025 | Leah G Buckler | Police Department Records | | | Background Request |
| P008991-082725 | 8/27/2025 | Natalie Arvizu | Police Department Records | | | Police Report |
| P008992-082725 | 8/27/2025 | James Moretti | Police Department Records | | | Body Worn Camera Video |
| P008993-082725 | 8/27/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| P008994-082725 | 8/27/2025 | CRU LexisNexis | Police Department Records | | | Police Report |
| F008995-082825 | 8/28/2025 | Shannon Jones | Fire Department Records | Fire Prevention Records | | |
| G008996-082825 | 8/28/2025 | Shannon Jones | General Public Records | | Code Enforcement, Violations | |
| G008997-082825 | 8/28/2025 | Shannon Jones | General Public Records | | Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC) | |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|--------------------|---------------------------|-----------------|---|--------------------|
| G008998-082825 | 8/28/2025 | Shannon Jones | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P008999-082825 | 8/28/2025 | Ashly Davis | Police Department Records | | | Background Request |
| P009001-082825 | 8/28/2025 | Mario Dres | Police Department Records | | | Traffic Accident |
| P009002-082825 | 8/28/2025 | Cheryl Pabst | Police Department Records | | | Police Report |
| P009003-082825 | 8/28/2025 | Jasmine White | Police Department Records | | | Photos |
| P009004-082825 | 8/28/2025 | Elizabeth Sperry | Police Department Records | | | Police Report |
| P009005-082825 | 8/28/2025 | Tiffany Supnet | Police Department Records | | | Police Report |
| P009006-082825 | 8/28/2025 | Karine B Reyes | Police Department Records | | | Traffic Accident |
| P009007-082825 | 8/28/2025 | Karine B Reyes | Police Department Records | | | Photos |
| G009008-082825 | 8/28/2025 | Mary Bourriague | General Public Records | | Other | |
| P009009-082825 | 8/28/2025 | Stephanie Medina | Police Department Records | | | Police Report |
| P009010-082825 | 8/28/2025 | Elizabeth Sperry | Police Department Records | | | Police Report |
| P009011-082825 | 8/28/2025 | Nicolle Chapman | Police Department Records | | | Police Report |
| P009012-082825 | 8/28/2025 | Liz Haxton | Police Department Records | | | Photos |
| P009013-082825 | 8/28/2025 | Tanya Wells | Police Department Records | | | Police Report |
| P009014-082825 | 8/28/2025 | Robert Coulson | Police Department Records | | | Police Report |
| G009015-082825 | 8/28/2025 | Jose Cruz | General Public Records | | Other | |
| P009016-082825 | 8/28/2025 | Tonia Britton | Police Department Records | | | Traffic Accident |
| G009017-082825 | 8/28/2025 | Monica Berumen | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P009018-082825 | 8/28/2025 | Osmara Lara | Police Department Records | | | Police Report |
| P009019-082825 | 8/28/2025 | WCHSA CPS | Police Department Records | | | Police Report |
| P009020-082825 | 8/28/2025 | WCHSA CPS | Police Department Records | | | Photos |
| P009021-082825 | 8/28/2025 | Brandon Beverly | Police Department Records | | | Traffic Accident |
| G009022-082825 | 8/28/2025 | WCHSA CPS | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P009023-082825 | 8/28/2025 | WCHSA CPS | Police Department Records | | | Police Report |
| G009024-082825 | 8/28/2025 | Jeff Stapleton | General Public Records | | As-Builts, Easements, Flood Zone | |
| P009025-082825 | 8/28/2025 | Jonathan Hause | Police Department Records | | | Background Request |
| G009026-082825 | 8/28/2025 | LeRoy Palinsky | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|--------------------------------|---------------------------|-----------------|--|-----------------------------------|
| P009027-082825 | 8/28/2025 | WCHSA CPS | Police Department Records | | | Police Report |
| G009028-082825 | 8/28/2025 | Julie Castillo | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| G009029-082825 | 8/28/2025 | Julie Castillo | General Public Records | | Business License | |
| P009030-082825 | 8/28/2025 | Nicolle Chapman | Police Department Records | | | Police Report |
| P009031-082825 | 8/28/2025 | Rachel Hairston | Police Department Records | | | Police Report |
| G009032-082825 | 8/28/2025 | Robbie Schroder | General Public Records | | As-Builts, Easements, Flood Zone | |
| G009033-082825 | 8/28/2025 | Colin Hayes | General Public Records | | Building Plans, Blueprints, Permits, Certificate of Occupancy, Building Inspections | |
| P009034-082825 | 8/28/2025 | Jashawn Prince | Police Department Records | | | Photos |
| G009035-082825 | 8/28/2025 | Elizabeth Sperry | General Public Records | | 911, Dispatch Calls, 911 Transcripts/Logs | |
| P009036-082825 | 8/28/2025 | CLAUDIA PEREZ | Police Department Records | | | Police Report |
| P009037-082825 | 8/28/2025 | Ernesto PUPO GONZALEZ | Police Department Records | | | Immigration Letter/Embassy Letter |
| P009038-082825 | 8/28/2025 | Sandra Diaz | Police Department Records | | | Form I-918/U-Visa |
| P009039-082825 | 8/28/2025 | CLAUDIA PEREZ | Police Department Records | | | Background Request |
| P009040-082825 | 8/28/2025 | WCHSA CPS | Police Department Records | | | Police Report |
| G009041-082825 | 8/28/2025 | Cole Fredrick Weible | General Public Records | | Site Plans, Zoning Verifications Reports, Traffic Parking Studies, Land Development Case (LDC) | |
| P009042-082825 | 8/28/2025 | Kerry Dugan | Police Department Records | | | Traffic Accident |
| P009043-082825 | 8/28/2025 | Kerry Dugan | Police Department Records | | | Traffic Accident |
| P009044-082825 | 8/28/2025 | Grecia Garnica | Police Department Records | | | Police Report |
| P009045-082825 | 8/28/2025 | Kathleen Rousseau | Police Department Records | | | Police Report |
| P009046-082825 | 8/28/2025 | julie underwood | Police Department Records | | | Background Request |
| G009047-082825 | 8/28/2025 | Nicholas Platt | General Public Records | | Agreements, Contracts, Clerk's Letters, Ordinances, Resolutions | |
| P009048-082825 | 8/28/2025 | John Widodo | Police Department Records | | | Police Report |
| P009049-082825 | 8/28/2025 | TJ Law Background Investigator | Police Department Records | | | Background Request |
| P009050-082825 | 8/28/2025 | Brandon Cockcroft | Police Department Records | | | Background Request |
| P009051-082825 | 8/28/2025 | Ryan White | Police Department Records | | | Background Request |
| P009052-082825 | 8/28/2025 | Bryanna Scott | Police Department Records | | | Police Report |

| Reference No | Create Date | Customer Full Name | Request Type | Fire - Category | General - Category | Police - Category |
|--------------------------------|-------------|--------------------|---------------------------|-----------------|--------------------|--------------------|
| P009053-082825 | 8/28/2025 | | Police Department Records | | | Background Request |
| P009054-082825 | 8/28/2025 | sonya Underwood | Police Department Records | | | Background Request |

Requests to City of Reno Media Line (775-430-5005)

August 22, 2025 - August 28, 2025

| Received | Request Type | Name | Media Outlet | City Dept | Request |
|---------------------|--------------|---------|---------------------------|--------------|--|
| Aug 28 2025 10:06PM | M | N/A | KTVN 2 | RFD | Fire Gentry Ave. |
| Aug 28 2025 08:31PM | M | N/A | KRNV 4/KRXI 11 | RFD | Fire Gentry Ave. |
| Aug 27 2025 08:22PM | M | N/A | KRNV 4/KRXI 11 | RPD | Assault with a Deadly Weapon Scanner Traffic |
| Aug 27 2025 12:54PM | M | Jaedyn | Reno Gazette Journal | City of Reno | Code Violations |
| Aug 27 2025 11:17AM | M | Paula | Nevada DMV | RPD | State System Down, Police Enforcement Statement |
| Aug 26 2025 10:19PM | M | N/A | KRNV 4/KRXI 11 | RFD | Structure Fire Dickerson Road |
| Aug 26 2025 10:03PM | M | N/A | KTVN 2 | RFD | Structure Fire Dickerson Road |
| Aug 26 2025 04:35PM | M | Casey | Las Vegas Review Journal | RPD | Pay at Local Police Agencies Story |
| Aug 26 2025 03:39PM | M | Matthew | Nevada Air National Guard | City of Reno | Veterans Day Event |
| Aug 26 2025 11:48AM | M | Jaden | KRNV 4/KRXI 11 | RFD | Dorm Fire Stats |
| Aug 26 2025 11:12AM | M | Matt | KOLO 8 | RPD | Vehicle vs Pedestrian NW Reno |
| Aug 26 2025 04:46AM | M | N/A | N/A | RFD | No Message Left |
| Aug 25 2025 06:10AM | M | Neil | KTVN 2 | RPD | Vehicle Crash Wells Ave. |
| Aug 25 2025 04:42PM | M | Valerie | KOLO 8 | City of Reno | Water Main Break North Valleys |
| Aug 25 2025 01:12PM | M | Amy | KTVN 2 | RPD | Stabbing Plane Meadows Drive |
| Aug 25 2025 10:13AM | E | Jason | Reno Gazette Journal | City of Reno | Road Closures |
| Aug 25 2025 09:35AM | M | Issmar | Univision | RPD | Electric Bikes Citation |
| Aug 24 2025 12:52PM | M | Carla | N/A | RPD | Homicide Case |
| Aug 24 2025 09:03AM | M | Nico | Our Town Reno | City of Reno | Midtown Mobile PD Unit |
| Aug 24 2025 09:01AM | M | Nico | Our Town Reno | RFD | Fire Medgar Ave |
| Aug 22 2025 11:50PM | M | N/A | KTVN 2 | RPD | Medical Office Procession Scanner Traffic |
| Aug 22 2025 11:01PM | M | N/A | KRNV 4/KRXI 11 | RPD | Medical Office Procession Scanner Traffic |
| Aug 22 2025 10:28PM | M | David | KOLO 8 | RPD | Hit and Run Sutro St. |
| Aug 22 2025 10:13PM | M | David | KOLO 8 | RPD | Vehicle Crash Sutro St. |
| Aug 22 2025 09:52PM | M | N/A | KRNV 4/KRXI 11 | RPD | Police Activity Lakeside Dr./Knife at Gold Dust West |
| Aug 22 2025 08:34PM | M | N/A | KRNV 4/KRXI 11 | RPD | Dead Body Scanner Traffic |
| Aug 22 2025 12:19PM | M | Noah | KOLO 8 | City of Reno | Flooding/Sand Bag Locations |

Report Title: Code Enforcement Service Requests Created Last 7 Days
Run Date and Time: 2025-08-29 00:01:01 Pacific Daylight Time
Run by: Chad Waters
Table name: sn_gsm_service_requests
Query Condition: Assignment group = Code Enforcement AND Created on Last 7 days AND Created < 2025-08-29 00:00:00
Sort Order: Created in ascending order

94 Service Requests

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|---|---------------------------------------|--------|------------------|---------------------|-------------|
| SER0100903 | Service Request - Yard issues on private propertySER0100903 | Overgrown trees | 126 Mount Rose Street, Reno, NV 89509 | Open | Code Enforcement | 2025-08-22 06:58:29 | |
| SER0100905 | Service Request - Planning and Zoning IssuesSER0100905 | I don't know if this is the correct category. 811 told me to contact Reno Direct to report a neighbor's failure to call 811 before digging. There are clear utility boxes where they are digging but no one has called 811. They dug last year without calling and then stopped digging due to property line dispute and are now planning on digging again, likely today, 8-22-25 for a parking pad, directly adjacent to very large utility boxes. | 3585 Brighton Way, Reno, NV 89509 | Closed | Code Enforcement | 2025-08-22 07:24:51 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|---|--|--------|------------------|---------------------|-------------|
| SER0100918 | Possible slumlordSER0100918 | Hello, I am submitting a request to have a property manager reviewed. I have heard and seen several issues with the building maintenance.The manager refuses to fix things such as air conditioner, faucet, shower head etc. He is ignoring the tenets request. If rent is being paid, he is required to make sure every need is met. Please send someone regarding this complaint. Address:49 Park St, Reno, NV 89502. Thank you You may reach out to me if clarification is needed or there is another process. | 49 South Park Street, Reno, NV 89502 | Open | Code Enforcement | 2025-08-22 08:26:38 | |
| SER0100927 | Service Request - Nuisance, Not Otherwise ListedSER0100927 | Home owner places orange cones on coty street to prevent people to park on public streets | 518 Colorado River Blvd, Reno, NV 89502 | Open | Code Enforcement | 2025-08-22 09:07:57 | |
| SER0100930 | Service Request - Shopping Cart AbatementSER0100930 | 14 Shopping carts | 4 Th 40 St, Reno, NV 89501 | Closed | Code Enforcement | 2025-08-22 09:12:38 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|------------------------------------|--------|------------------|---------------------|-------------|
| SER0100988 | 1505 W Plumb Ln- red truck in yard SER0100988 | Per voicemail : " Hi. I would like to report a work truck. Is parked in, on the front yard of a house. Um, it's 1505. West Plumb Lane. It's on the left side of the lot. Big red work truck. It's been there for months. Thank you." | 1505 W Plumb Ln, Reno, NV 89509 | Open | Code Enforcement | 2025-08-22 14:36:11 | |
| SER0100990 | 1245 CASTLE WAY- fence issue SER0100990 | The reporting party advises that there is an issue with this property with the fence not being maintained and is causing an issue with the property behind it 1250 HADDOCK DR | 1245 Castle Way, Reno, NV 89512 | Closed | Code Enforcement | 2025-08-22 14:49:47 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|---|----------------------------------|--------|------------------|---------------------|-------------|
| SER0100991 | Neighbors pet blocking the stairwell and manager refused to address the neighbor.SER0100991 | I live at Carville Park apartments and was recently moved into a new unit. before I was move I emailed the manager asking not to be moved to a unit where I have to share an entry way with someone with a pet, I am a germaphobe and I do not get along with any animal. This morning a neighbors pet was blocking the stairwell when I was leaving to go to my doctor's appointment so I went back into my place called the office and asked the manager to ask the neighbor to get their pet. The manager refused to do this and said "She is not the mother of carville park apartments and if I am unhappy here I can move". It was during this phone call that the manager said the reason she never responded to my original request was | 1244 Carville Dr, Reno, NV 89512 | Closed | Code Enforcement | 2025-08-22 14:55:36 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|--------|------|--|----------|-------|------------------|-----------|-------------|
| | | because it was "unreasonable" she never explained what made it unreasonable. So I am looking to file a complaint against this manager for not caring if the entryway to my unit is unblocked by this neighbor's pet. Yakeem Davis | | | | | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|----------|--------|------------------|---------------------|-------------|
| SER0101000 | service request# 99138 - Lodestar Ln "Blight"/Mess and Stormwater dumping Soil erosion onto 3451 &3481 Gypsum Rd.SER0101000 | <p>Greetings! To Jennifer Keñya and Frank,</p> <p>I'm writing again (last time was on or around Aug. 8, 2025) about this Mess, Weekend work schedule and Storm Water Dumping & Soil Erosion onto my and Chris's property's'.</p> <p>I think there is a cost effective and reasonably decent looking storm water conveyance method, which can carry this water from the roof to the Front of the House and out to Lodestar Lane.</p> <p>See this Facia Gutter example I found in town here:</p> <p>As I've mentioned, I'm not a fan of fines or reprimands when those funds could be better used in improving the house under renovation... which desparately needs it... especially in the</p> | | Closed | Code Enforcement | 2025-08-22 15:47:08 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|---------------------------------|-------|------------------|---------------------|-------------|
| | | <p>backyard with erosion/slumping of the property/soil and water erosion issues. Additionally, or perhaps more importantly, that water is being dumped on/near the Brand New NVEnergy power that was just installed last summer.</p> <p>Thank You for your Immediate attention to this matter.</p> <p>Alex's # is 775-247-4424, and the "guys" on site called him to speak with me about the issue when I was there, and took pictures.</p> <p>All the very best,</p> <p>Markus 775-379-0033</p> <p>[IMG_5363.JPG][IMG_5362.JPG]</p> | | | | | |
| SER0101040 | Service Request - Yard issues on private propertySER0101040 | Overgrown weeds , constantly watering, looks like an eyesore in a nice neighborhood, all the vegetation is dying, driveway looks the same way | 1671 Dayton Way, Reno, NV 89502 | Open | Code Enforcement | 2025-08-24 12:37:04 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|------------------------------------|-------|------------------|---------------------|-------------|
| SER0101041 | Service Request - Debris on Private PropertySER0101041 | Debris ,junk in front yard, huge flagpole with a light that lights up the whole street including the neighbors yards,eyesore in the neighborhood, lots of foot traffic in and out due to illegally renting rooms out to people, werds in front yard | 1540 Dayton Way, Reno, NV 89502 | Open | Code Enforcement | 2025-08-24 12:43:09 | |
| SER0101048 | Service Request - Building - Vacant/Blighted/Unsecur eSER0101048 | Gorc Way side of house (south side) dead tree is obstructing the sidewalk and section of Street. It's been this way for 3 months. When driving my car one of the branches actually struck the side of my car and it seems they have cut that one down. | 4475 Matich Dr, Reno, NV 89502 | Open | Code Enforcement | 2025-08-24 14:01:30 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|--------------------------------------|-------|------------------|---------------------|-------------|
| SER0101055 | Service Request - Building - Vacant/Blighted/Unsecur reSER0101055 | The area from the block wall behind Sam's Club to Redfield Parkway in the Firecreek crossing shopping center is an unsafe place that is a blight on our neighborhood. There are dead trees and shrubs, human excrement, drug needles, burned areas where the homeless have started fires, trash and garbage. It is very unsanitary and Sam's Club continues to ignore its responsibility. Right next door Walmart has removed the dead trees and is keeping its property in a lot better condition. Please have Sam's Club remove some of the shrubs so the homeless cannot hide in there, remove the dead and burned trees and shrubs and clean up there property from the block wall to Redfield Parkway. Thanks | 887 Redfield Pkwy, Reno, NV 89509 | Open | Code Enforcement | 2025-08-24 16:36:18 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|---|--------|------------------|---------------------|-------------|
| SER0101058 | Service Request - Yard issues on private propertySER0101058 | The current tenants have never wowed the lawn, or marinated the landscaping, and without water is causing. all the landscaping to die. The backyard is 90% covered in tall weeds. The backyard could cause mouse infestation. | 2204 Big Trail Cir, Reno, NV 89521 | Open | Code Enforcement | 2025-08-24 17:21:15 | |
| SER0101060 | Service Request - Junk Vehicle on Private PropertySER0101060 | There is a junk car without plates in the driveway which hasn't moved in 8 years. The grass and landscaping is not maintained so it looks like an abandoned home. | 2207 Big Trail Cir, Reno, NV 89521 | Open | Code Enforcement | 2025-08-24 17:29:28 | |
| SER0101061 | Service Request - Yard issues on private propertySER0101061 | Tenants do not maintain the lawn or landscaping and is 90% weeds in the front and back potentially causing problems with mice. They do not water their lawn/landscaping which is causing everything to die. | 2204 Big Trail Cir, Reno, NV 89521 | Closed | Code Enforcement | 2025-08-24 17:34:10 | |
| SER0101074 | Rental Issues - 140 N. Virginia Unit 958SER0101074 | Tenant reporting that roof leaking, paint peeling, work order submitted but no corrections made. | 140 North Virginia Street, Reno, NV 89501 | Open | Code Enforcement | 2025-08-25 08:04:30 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|---------------------------------------|--------|------------------|---------------------|-------------|
| SER0101075 | Rental Issues - 13521 Mount Shasta St SER0101075 | 13521 Mount Shasta St - Landlord coming to property to clean up sewage trap at property, has had issues with property previously, requesting code enforcement - No name provide or call back number but caller ID: Paulette Grune 775-409-9776 | 13521 Mount Shasta St, Reno, NV 89506 | Closed | Code Enforcement | 2025-08-25 08:04:31 | |
| SER0101085 | Service Request - Building - Vacant/Blighted/Unsecured reSER0101085 | Burnt vehicle, trash, and property is not secured | 1030 E 4th St, Reno, NV 89512 | Closed | Code Enforcement | 2025-08-25 08:54:20 | |
| SER0101086 | Service Request - Shopping Cart Abatement SER0101086 | 16 Shopping carts | 4 Th 40 St, Reno, NV 89501 | Closed | Code Enforcement | 2025-08-25 09:29:51 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|----------|--------|------------------|---------------------|-------------|
| SER0101089 | Nuisance on Private Property -002-040-11SER0101089 | The reporting party is requesting that TMWA put vegetation on the slopes along 002-040-11, because the dirt slides during storms. It causes dirt and rocks to go into the streets and along the homes. If there were plates on the none vegetated slopes it would help keep it from sliding. The run off is going into the City streets. This happened again during the storms over the weekend. The mud piles up on Citadel Way. The sidewalks are slippery. | | Closed | Code Enforcement | 2025-08-25 09:44:49 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---------------------------------|---|------------------------------------|-------|------------------|---------------------|-------------|
| SER0101094 | Re: Abandoned VehicleSER0101094 | <p>Good morning,</p> <p>This appears to be on private property and within the city limits of Reno. Reno Direct is included in this email.</p> <p>Thank you</p> <hr/> <p>From: Sage, Bradley <BSage@washoecounty.gov> Sent: Monday, August 25, 2025 9:34 AM To: Sheriff – Front Desk <SO-SSS-FD@washoecounty.gov> Subject: Abandoned Vehicle</p> <p>Good morning,</p> <p>Last Friday, RAVEN located the attached vehicle while training. It appeared relatively freshly abandoned.</p> <p>Lat and Long are in the</p> | 9959 N Virginia St, Reno, NV 89506 | Open | Code Enforcement | 2025-08-25 09:54:49 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|-------------------------------|--------|------------------|---------------------|-------------|
| | | top right portion of the photo. Thanks, [cid:image001.png@01DC15A3.3B401420] Bradley Sage Detective Washoe County Sheriff's Office Internet Crimes Against Children (ICAC) 911 Parr Blvd. Reno, NV 89512 775-328-3049 bsage@washoecounty.gov<mailto:bsage@washoecounty.gov> | | | | | |
| SER0101105 | No Hot Water/Bed Bugs/Mold - 950 Nutmeg apt I - 118SER0101105 | The reporting party is advising that there has been no hot water for two weeks, bed bugs, white worms, and mold inside of the apartment. Therese Bateman, 950 Nutmeg apt I - 118 | 950 Nutmeg Pl, Reno, NV 89502 | Closed | Code Enforcement | 2025-08-25 10:28:32 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|--------------------------------------|--------|------------------|---------------------|-------------|
| SER0101121 | Junk Vehicles - 555 Apple St SER0101121 | There are multiple junk vehicles with stolen plates or paper plates on them at 555 Apple St. | 545 Apple St, Reno, NV 89502 | Open | Code Enforcement | 2025-08-25 11:17:52 | |
| SER0101133 | Service Request - Homeless Concerns on Private Property SER0101133 | We've had issues with homeless encampments in our parking lot. They camp there over night, sometimes during the day, and will leave a lot of trash and clothes behind on the property. | 299 S Arlington Ave, Reno, NV 89501 | Closed | Code Enforcement | 2025-08-25 12:07:52 | |
| SER0101149 | 1200 S Arlington- Illegal window cleaning business SER0101149 | The reporting party advises that there is an illegal window cleaning sign at this locaiton. Previously reported. | 1200 S Arlington Ave, Reno, NV 89509 | Closed | Code Enforcement | 2025-08-25 13:13:59 | |
| SER0101153 | 1800 Arlington SER0101153 | The reporting party advises that there is an illegal window cleaning sign at this locaiton. | 1820 S Arlington Ave, Reno, NV 89509 | Closed | Code Enforcement | 2025-08-25 13:15:11 | |
| SER0101154 | 800 Monroe SER0101154 | The reporting party advises that there is an illegal window cleaning sign at this locaiton. | 820 Monroe St, Reno, NV 89509 | Closed | Code Enforcement | 2025-08-25 13:16:06 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|---------------------------------|--------|------------------|---------------------|-------------|
| SER0101193 | Service Request - Nuisance, Not Otherwise ListedSER0101193 | sidewalk curb blocking exit from driveway. the curb extends into driveway blocking the exit out of garage door to the street. in order to get into our driveway, we have to drive over the curb and sidewalk. When someone parks next to the curb, our car is now blocked and can't get out of driveway because the car is parked next to the curb, but that curb extends into the middle of our driveway | 515 College Dr, Reno, NV 89503 | Closed | Code Enforcement | 2025-08-25 15:11:03 | |
| SER0101191 | 3275 W Plumb Ln- House in disrepair SER0101191 | Deborah- 775-843-6064 The reporting party would like a return phone call to discuss this property. It's been in disrepair for several years now and would like this to be taken care of. | 3275 W Plumb Ln, Reno, NV 89509 | Open | Code Enforcement | 2025-08-25 15:11:38 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|---|------------------------------------|--------|------------------|---------------------|-------------|
| SER0101192 | Rental Property Issues - 2025 Patton Dr SER0101192 | The reporting party is advising that there was a 14 day notice given and the landlord has not addressed the issue. The property has roaches in the whole building. 2025 Patton Dr number 4 Sherry Tate, 775-528-5159 | | Open | Code Enforcement | 2025-08-25 15:12:20 | |
| SER0101201 | 920 Gordon Ave- bright lights SER0101201 | 775-786-1842 The reporting party advises that there are 4 bright lights in the backyard of this address, which are causing a nuisance to other properties due to how bright they are. | 920 Gordon Ave, Reno, NV 89509 | Open | Code Enforcement | 2025-08-25 15:28:00 | |
| SER0101223 | Service Request - Yard issues on private property SER0101223 | Unkept and overgrown front and backyards. This is a vermin and fire hazard. | 2324 Clementine Ln, Reno, NV 89521 | Open | Code Enforcement | 2025-08-25 18:00:28 | |
| SER0101227 | Service Request - Shopping Cart Abatement SER0101227 | 1 red shopping cart under the overpass on south side of eb Oddie | | Closed | Code Enforcement | 2025-08-25 20:45:07 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|-----------------------------------|--------|------------------|---------------------|-------------|
| SER0101230 | Code enforcement no hot water to entire apartment buildingsSER0101230 | Hi, I'm at 619 Brinkby avenue #232 building number 2 and we've had no hot water since yesterday and all night tonight and they won't fix it completely cold water please report this anonymously | 619 Brinkby Ave, Reno, NV 89509 | Open | Code Enforcement | 2025-08-26 05:30:23 | |
| SER0101238 | Service Request - Street RepairSER0101238 | Our streets up here in the Silver Shores Subdivision all have cracks and GRASS growing out of them. Some neighbors on Beacon Cove have huge trees that overhang onto the street making it so you have to drive on the wrong side of the street. Please do something, we are not hobos or tramps up here in the north valleys, take care of us. | 8080 Big River Dr, Reno, NV 89506 | Closed | Code Enforcement | 2025-08-26 06:47:19 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| SER0101244 | Re: Roaches in ApartmentSER0101244 | <p>Hello,</p> <p>Thank you for contacting Washoe County Code Enforcement. The location you mentioned in your email is within the City of Reno and unfortunately outside of our jurisdiction. I have already forwarded your email to the City of Reno (renodirect@reno.gov). Should you have any additional questions or concerns, please contact the City of Reno directly. Thank you.</p> <p>City of Reno https://url.usb.m.mimecastprotect.com/s/A56ICZZEz5tomAWkFzfKsBHQdk?domain=reno.gov phone: (775) 334 – 4636 email: renodirect@reno.gov</p> <hr/> <p>From: Mikala White <mlwhite2105@gmail.com> Sent: Tuesday, August 26, 2025 8:27 AM To: Code-Enforcement <Code-Enforcement@washoec</p> | 1855 Selmi Dr, Reno, NV 89512 | Open | Code Enforcement | 2025-08-26 08:34:12 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number | |
|--------|------|--|----------|-------|------------------|-----------|-------------|--|
| | | <p>ounty.gov> Subject: Roaches in Apartment</p> <p>Hello, I am emailing regarding a recurring roach problem that I am currently experiencing in my apartment on 1855 Selmi Dr. We have let the landlord know on 3 occasions through verbal notification to which they told us they would send pest control.</p> <p>Hello,</p> <p>I am emailing regarding a recurring roach problem that I am currently experiencing in my apartment on 1855 Selmi Dr. We have let the landlord know on 3 occasions through verbal notification to which they told us they would send pest control. We also notified them through an emailed notification regarding this issue which I provided a screenshot of that with the date as well as our Managers reply. We also have several</p> | | | | | | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| | | <p>pictures of the roaches and droppings. We have been here since April 1, 2025 and upon moving in we noticed a few dead roaches to which we didn't think much about as well as letting the landlord know on a "move in" sheet that they supplied. When we finally got settled in they started popping up left and right. On the 3rd verbal occasions that we were told pest control would come, the issue would seem to be resolved for a week or so then the problem would come back stronger. The 4th notice we gave them we received a reply stating we would receive dates and times regarding helping the issue but all they did was have someone look behind my fridge and since then I have heard no updates. We've tried treating the issue on our own but to no avail. We currently have a 4 month old baby whom was born premature and having roaches with</p> | | | | | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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such a young baby makes this situation extremely nerve wracking and very unsanitary. This situation has become ridiculous we aren't even comfortable at home. Actions need to be made, I didn't want to be a nuisance and have to go down this route but that's our only option now. I have included my email as well as the response with dates.

Thank you!

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|-------------------------------------|--------|------------------|---------------------|-------------|
| SER0101247 | Service Request - Homeless ConcernsSER0101247 | Hello We already reported some homeless that are camping behind our BBQ fence that goes to the moana freeway exit ramp, we also noticed this morning they trespassing our property and parked their vehicle with a not operable conditions inside we also called this morning the tow company, also there are some shopping cars by that exit ramp and some trash, we are receiving complaint from our residents, and we believe this is a hazards while they be there. we appreciate you help in this matter as soon you can Thank you. | 3603 Kindred Ave, Reno, NV 89502 | Open | Code Enforcement | 2025-08-26 08:51:53 | |
| SER0101248 | Service Request - Nuisance, Not Otherwise ListedSER0101248 | Uphill neighbor is over watering (TMWA investigation- supervisor Cheryl) causing damage to our retaining wall. | 2895 W Moana Ln, Reno, NV 89509 | Closed | Code Enforcement | 2025-08-26 08:58:28 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| SER0101274 | 661 University Way - Property Issues SER0101274 | Reporting that the doors leading to the stairwells have had the door knobs removed and residents have concerns about access to stairwell. Concerns about the dumpsters not being cleaned/serviced on a regular basis. Anonymous complaint | 661 University Way, Reno, NV 89501 | Closed | Code Enforcement | 2025-08-26 10:40:29 | |
| SER0101279 | 4273 Honeywood Ct - Yard IssuesSER0101279 | Reporting party stating weeds and overgrown vegetation not maintained. Also reporting chicken coop is creating a rodent issues. | 4273 Honeywood Ct, Reno, NV 89509 | Open | Code Enforcement | 2025-08-26 10:51:49 | |
| SER0101284 | 3256 Cache Peak Dr - Fire DamageSER0101284 | Tenant reporting that fire damage on 08/20 has not been corrected, floors and walls damaged. | 3256 Cache Peak Dr, Reno, NV 89512 | Open | Code Enforcement | 2025-08-26 11:08:46 | |
| SER0101297 | 1394 Sandyhill Ln- sidewalk blocked SER0101297 | Vehicle on the driveway has a carrier for motorcycles and is extending past the driveway, blocking the sidewalk | 1394 Sandyhill Ln, Reno, NV 89523 | Open | Code Enforcement | 2025-08-26 11:25:30 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|----------------------------------|-------|------------------|---------------------|-------------|
| SER0101294 | Nuisance on Private Property - 023-011-03SER0101294 | Per vm: "Hi. I wanted to report 2 things, there is a vacant lot on Olympic Circle. It is next to 2055 Olympic Circle and it has the weeds that have not been removed yet. This year, my understanding was since I owned a lot for about 25 years that the weed should be removed by August 1st and nobody's done anything about them this year. So it's a fire hazard, which, of course, I'm always concerned about. So it's on Olympic Circle. It's the only vacant lot. It's on the canyon side next to 2055 Olympic." | 2055 Olympic Cir, Reno, NV 89509 | Open | Code Enforcement | 2025-08-26 11:26:55 | |
| SER0101299 | Nuisance on Private Property - 3033 Camill DrSER0101299 | The reporting party is advising that there is a giant trailer parked on the front of the property at 3033 Camill dr. | 3033 Camill Dr, Reno, NV 89509 | Open | Code Enforcement | 2025-08-26 11:29:39 | |
| SER0101313 | 273 E Plumb- shopping cart on the sidewalkSER0101313 | The reporting party advises that there is a shopping cart that has been abandoned on the sidewalk behind Coldstone | 245 E Plumb Ln, Reno, NV 89502 | Open | Code Enforcement | 2025-08-26 12:51:47 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|------------------------------------|--------|------------------|---------------------|-------------|
| SER0101329 | Service Request - Public Art IssuesSER0101329 | Persistent noise complaint- Park next Red Reno Apartments- 2020 Red Dr, 89502. Daily amplified music is being played in the park adjacent to Red Reno Apartments from 9:00 am to 6:00 pm. This noise is clearly audible inside units that face the park and is a significant disturbance to residents. Please Investigate. | 2020, Reno, NV 89502 | Closed | Code Enforcement | 2025-08-26 14:18:51 | |
| SER0101332 | Referred from Traffic Eng - trees causing sight obstruction on Rodney DrSER0101332 | Refer to SER0098218 for background. Trees belonging to 1751 3 Mile Dr causing visual obstruction to traffic sign (left image) and intersection sight distance (right image) on Rodney Dr. Trees are marked out onsite. Thank you. | 1751 Three Mile Dr, Reno, NV 89509 | Open | Code Enforcement | 2025-08-26 14:36:17 | |
| SER0101337 | Broken Back Fence/Homeless Concerns - 541 W 3rd StSER0101337 | The reporting party is advising that the back fence at 541 W 3rd St has been broken for two months, homeless are going behind the property, trash is all over, and it is unsafe. | 541 W 3rd St, Reno, NV 89503 | Closed | Code Enforcement | 2025-08-26 14:58:09 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|--|--------|------------------|---------------------|-------------|
| SER0101339 | Overhanging Trees - 8165 Shifting Sands DrSER0101339 | Reporting party stating trees along Beacon Cove Dr, between Moya Blvd and Big River Dr are overhanging into street - 8165 Shifting Sands Dr. | 8165 Shifting Sands Dr, Reno, NV 89506 | Open | Code Enforcement | 2025-08-26 15:03:41 | |
| SER0101340 | Overhanging Trees - 8145 Shifting Sands DrSER0101340 | Reporting party stating trees along Beacon Cove Dr, between Moya Blvd and Big River Dr are overhanging into street - 8145 Shifting Sands Dr. | 8145 Shifting Sands Dr, Reno, NV 89506 | Closed | Code Enforcement | 2025-08-26 15:05:54 | |
| SER0101341 | Overhanging Trees - 8160 Shifting Sands DrSER0101341 | Reporting party stating trees along Beacon Cove Dr, between Moya Blvd and Big River Dr are overhanging into street - 8160 Shifting Sands Dr. | 8160 Shifting Sands Dr, Reno, NV 89506 | Open | Code Enforcement | 2025-08-26 15:07:32 | |
| SER0101343 | Overhanging Trees - 8157 Anchor Point Dr SER0101343 | Reporting party stating trees along Beacon Cove Dr, between Moya Blvd and Big River Dr are overhanging into street - 8157 Anchor Point Dr. | 8157 Anchor Point Dr, Reno, NV 89506 | Open | Code Enforcement | 2025-08-26 15:11:25 | |
| SER0101344 | Overhanging Trees - 8158 Anchor Point Dr SER0101344 | Reporting party stating trees along Beacon Cove Dr, between Moya Blvd and Big River Dr are overhanging into street - 8158 Anchor Point Dr. | 8158 Anchor Point Dr, Reno, NV 89506 | Open | Code Enforcement | 2025-08-26 15:14:01 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| SER0101345 | Overhanging Trees - 8151 Big River Dr SER0101345 | Reporting party stating trees along Beacon Cove Dr, between Moya Blvd and Big River Dr are overhanging into street - 8151 Big River Dr | 8151 Big River Dr, Reno, NV 89506 | Open | Code Enforcement | 2025-08-26 15:16:52 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|-----------------------------------|--------|------------------|---------------------|-------------|
| SER0101357 | Service Request - Debris on Private PropertySER0101357 | Jared Rushing at 7735 Key Largo Dr. has been asked numerous times (over 5 now) by numerous neighbors to pick up his wood chips and weeds. He is refusing to do so. His wood chips are all over the neighborhood, and have seeped into my rocks and lawn, making it impossible for me to mow my lawn (broke my lawnmower). He needs to pick them up, as asked, as his landscaping is polluting our neighborhood. I was asked to put my own stuff on my own property away. It wasn't bothering anyone else. He needs to be told to get his trash off my property (he is more in the wrong than I ever was). He is doing this on purpose and now putting up signs to harass me because I attempted to pick up some of the woodchips that are on my property and put them back onto his, which is NOT right. 1) I shouldn't have to use my time and physicality | 7735 Key Largo Dr, Reno, NV 89506 | Closed | Code Enforcement | 2025-08-26 15:56:43 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| | | or money to pick up his trash. 2) he is polluting and has been asked to pick his stuff up and refuses. Also, when he weedwacks, he never cleans up the weeds, as required, so that is making a mess into my yard as well. Submitting more pictures for proof. If they don't go through, please call or email me to get them (having trouble uploading, but I would really like you to have them as evidence proof). Please make this report legitimate so he can stop polluting our neighborhood. | | | | | |
| SER0101364 | Service Request - Nuisance, Not Otherwise ListedSER0101364 | strong ammonia smell emanating from home, smells like cat urine, can smell a block away and on the street behind the home | 3355 Bowie Rd, Reno, NV 89503 | Open | Code Enforcement | 2025-08-26 16:28:54 | |
| SER0101370 | Service Request - Homeless Concerns on Private PropertySER0101370 | Large Homeless camp around the area of Kietzke and Virginia. Several located to the North East side of the intersection in the grassy area. | 4834 S Virginia St, Reno, NV 89502 | Open | Code Enforcement | 2025-08-26 17:57:20 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|-------------------------------------|--------|------------------|---------------------|-------------|
| SER0101408 | Curse of Cane- noise and safety issues SER0101408 | The reporting party advises that there is loud noise coming from this bar nightly, until past 2am. There is issues with people out in the sidewalks, throwing beers, and causing general distruptions | 811 S Center St, Reno, NV 89501 | Open | Code Enforcement | 2025-08-27 10:42:37 | |
| SER0101422 | - 5 dead trees SER0101422 | 3401 Ridgecrest Dr — Five alleged dead trees | 3401 Ridgecrest Dr, Reno, NV 89512 | Open | Code Enforcement | 2025-08-27 11:11:38 | |
| SER0101428 | Service Request - Rental Property Issues SER0101428 | I want to report the El Cortez the Elevator is out of order with major medical conditions people in it & we can't get in or out of the building & we don't know what to do please come help us this is not the first time | 239 West 2nd Street, Reno, NV 89501 | Open | Code Enforcement | 2025-08-27 11:27:14 | |
| SER0101430 | Service Request - Building - Vacant/Blighted/Unsecured SER0101430 | I want to report the El Cortez the Elevator is out of order with major medical conditions people in it & we can't get in or out of the building & we don't know what to do please come help us this is not the first time | 239 West 2nd Street, Reno, NV 89501 | Open | Code Enforcement | 2025-08-27 11:39:57 | |
| SER0101450 | 1075 keystone- camp in parking lot SER0101450 | 6 individuals camped in the parking lot of Taco Bell. Debris is spread out from the parking lot and onto the sidewalk, blocking access | 1075 W 4th St, Reno, NV 89503 | Closed | Code Enforcement | 2025-08-27 12:49:29 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|---|------------------------------------|-------|------------------|---------------------|-------------|
| SER0101465 | Sewer Backup - 435 Evans AveSER0101465 | The reporting party is advising that there are large amounts of sewer water and leaks in the apartment that he is renting. The carpet is soaking wet. This is happening in the whole complex. Property management has not addressed this concern in months. Jeffrey Smith, 775-233-0841, 435 Evans Ave Apt 106. | 435 Evans Ave, Reno, NV 89501 | Open | Code Enforcement | 2025-08-27 14:07:16 | |
| SER0101466 | Service Request - Homeless ConcernsSER0101466 | There is an ongoing issue with encampments at this area across the street from the park and around this green utility box. The homeless pitch their tents, store their garbage, leave their garbage, etc all for us tax-paying citizens to see when driving on Kietzke corner of S. Virginia. A good idea would to work with the property owner and build a fence/barricade around this so this doesn't continue to happen. I'm wasting my time submitting these requests for this specific area. | 4555 S Virginia St, Reno, NV 89502 | Open | Code Enforcement | 2025-08-27 14:09:44 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|---|---------------------------------|-------|------------------|---------------------|-------------|
| SER0101484 | Service Request - Nuisance, Not Otherwise ListedSER0101484 | Per BL, APN: 020-031-38, vacant lot with outdoor storage, carport, tables, chairs, and two portable toilets on the premises. Per planning, no outdoor storage allowed. Food truck, El Taco Luna, sets up during the evenings/nights and leaves his equipment stored on the lot. Fence and sign on parcel. | 550 E Grove St, Reno, NV 89502 | Open | Code Enforcement | 2025-08-27 15:28:30 | |
| SER0101499 | code enforcement no hot water on apartment for a weekSER0101499 | 619 brinkby ave building #2 has no hot water for going on a week they wont pay the gas bill to the gas meter that supplys gas to the water heater on the building its on its own meter. keep this anonymous | 619 Brinkby Ave, Reno, NV 89509 | Open | Code Enforcement | 2025-08-27 18:26:20 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|----------------------------------|-------|------------------|---------------------|-------------|
| SER0101509 | Service Request - Nuisance, Not Otherwise ListedSER0101509 | There are multiple people living in a small apartment. They have 5 vehicles and have already had the fire dept called to the residence. They are loud and again, far too many people and cars living in a small unit. Im doubtful the landlord is aware of this many people residing in this apt. One car sits in front of my house. He shouldnt park in front of my home when there are multiple spots all around his and vacant. He was asleep in the car on 3 different occasions. He parts directly in the center, blocking the pathway and it makes it difficult for other visitors to park in front of him, or behind him. They have a 2 car driveway as well as a 2 car garage that they use to party in on the evenings. I just would like someone or the landlord to check if this many people supposed to residing in this small residence, and this many cars allowed to be parked all over our once | 615 Edelweiss St, Reno, NV 89502 | Open | Code Enforcement | 2025-08-27 23:33:48 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| | | quiet street. | | | | | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|---------------------------------|--------|------------------|---------------------|-------------|
| SER0101510 | NEW PROPERTY OWNERS WONT PAY THE BILL TO GAS METER AT APARTMENTS AND LEFT 40 PEOPLE WITHOUT HOT WATER FOR A WEEKSER0101510 | HI, I LIVE AT 619 BRINKBY AVENUE A PROPERTY THAT WAS OWNED BY KROMER INVESMENTS AND THEY SOLD IT TO MISSION ROCK RESIDENTIAL 3 MONTHS AGO THEY TURNED OFF THE GAS NV ENERGY TO THE BUILDING ON A DEDICATED METER THAT THE PROPERTY MANAGER PAYS TO SUPPLY GAS FOR THE WATER HEATER AND THE NEW PROPERTY MANAGMENT WILL NOT PAY THE BILL AND KEEP LYING TO ME AND IVE CALLED NV ENERGY AND THEY SAID THAT MISSION ROCK WILL NOT ANSWER THE PHONE CALLS TO SET UP THE ACCOUNT MISSION ROCK ONSITE STAFF IS LYING TO ME I SENT THEM AN EMAIL AND KROMER AND I KEEP HEARING NOTHING BACK OR THE ONSITE | 619 Brinkby Ave, Reno, NV 89509 | Closed | Code Enforcement | 2025-08-28 03:10:34 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|--------|------|--|----------|-------|------------------|-----------|-------------|
| | | <p>STAFF KEEPS TELLING ME TOMMOROW. THIS IS ILLEGAL AND THEY CANT DO THIS THEY HAVE TO SUPPLY HOT WATER TO THE APARTMENTS PLEASE HELP THANK YOU info@missionrockres.co m 775 825 1173 is the office phone number 619 brinkby or 653 brinnkby its building #2 or 2600 east shore is the office address 775 324 1092 llynes@kromerinvestme nts.com fsears@kromerinvestme nts.com kbirmingham@kromer vements.com lmartinez@kromerinvest ments.com swolf@kromerinvements .com</p> <p>IEMAILED ALL OF THEM 3 OR 4 TIMES AND SAID THISWe have no hot water for 4 days now going on 5 at Lakeview apartments in</p> | | | | | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| | | reno nv 619 brinkby ave NUMBER 2 BUILDING. WHY IS MISSION ROCK STAFF AT THIS LOCATION LYING TO ME AND EVERYBODY? THEY HAVE NOT PAID THE GAS METER BILL OR CONTACTED NV ENERGY TO PAY IT? NV ENERGY HAS BEEN CALLING AND CALLING AND CALLING THE MANAGER AND OR OFFICE AND THEY REFUSE TO RETURN THE PHONE CALL OR PICK UP THE PHONE AND THEN THEN OFFICE IS LYING TO ME AND EVERYBODY SAYING ITS OFF FOR ANOTHER REASON THEN NON PAYMENT AND THAT THEY HAVE PAID IT AND ITS PROCESSING PAYMENT. ITS NOT AND NOBODYS PAYED IT AND NO OWNER HAS CALLED TO SET UP AN ACCOUNT AND YOUR LEAVING 40 PEOPLE HOT WATER AND THIS | | | | | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|-----------------------------------|-------|------------------|---------------------|-------------|
| | | IS ILLEGAL. WHY WONT MISSION ROCK RESPOND OTHER LYING TO EVERYBODY SAYING ITLL BE ON IN THE MORNING AND GAS COMPANY IS SAYING YOU HAVE NOT EVEN CALLED THEM TO GET THE GAS TURNED ON OR EVEN ATTEMPTED TO CALL THEM ? AND NO ONE WILL ANSWER THE PHONE OR RETURN A MESSAGE AT MISSION ROCK? WHY CANT I GET AHOLD OF ANYBODY AT MISSION ROCK? YOU CANT LEAVE EVERYBODY WITH NO HOT WATER THIS IS ILLEGAL. | | | | | |
| SER0101513 | Service Request - Shopping Cart AbatementSER0101513 | 2 shopping carts | 126 Redfield Pkwy, Reno, NV 89509 | Open | Code Enforcement | 2025-08-28 06:44:29 | |
| SER0101514 | Service Request - Shopping Cart AbatementSER0101514 | 1 shopping cart | 301 Kilborne Ave, Reno, NV 89509 | Open | Code Enforcement | 2025-08-28 06:45:13 | |
| SER0101515 | Service Request - Shopping Cart AbatementSER0101515 | 1 shopping cart | 4408 Baker Ln, Reno, NV 89509 | Open | Code Enforcement | 2025-08-28 06:46:07 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|---|--------|------------------|---------------------|-------------|
| SER0101516 | Service Request - Sidewalk ObstructionSER010151 6 | Over hanging trees on sidewalk north side and side walk and street east side. | 8158 Anchor Point Dr, Reno, NV 89506 | Closed | Code Enforcement | 2025-08-28 07:17:11 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|---------------------------------|--------|------------------|---------------------|-------------|
| SER0101523 | Fw: New Voicemail from WIRELESS CALLER 15412954597SER0101523 | <p>City of Reno jurisdiction. Duplicate complaint for 619 Brinkby.</p> <p>Thank you</p> <hr/> <p>From: Vonage Business <donotreply@vonage.com> Sent: Thursday, August 28, 2025 7:50:32 AM To: Code-Enforcement <Code-Enforcement@washoe-county.gov> Subject: New Voicemail from WIRELESS CALLER 15412954597</p> <p>Vonage Business messaging services Hi Code Enforcement (Ext. 6106), You have a new voicemail WIRELESS CALLER (15412954597) Received at Code Enforcement on Thursday, Aug 28 2025 07:50 AM (67 seconds) Your voicemail is attached. To review the</p> <p>[https://url.usb.m.mimecastprotect.com/s/tO1tCA8EMyH1790ycGfYsGi-7v?domain=branding-</p> | 619 Brinkby Ave, Reno, NV 89509 | Closed | Code Enforcement | 2025-08-28 08:09:46 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|--------|------|--|----------|-------|------------------|-----------|-------------|
| | | <p>assets.aptr0.upan.prd.uses1.vonagenetworks.net]</p> <p>Hi Code Enforcement (Ext. 6106),</p> <p>You have a new voicemail [https://url.usb.m.mimecastprotect.com/s/Cr_VC B1GPzHIEVqQf6hxs2gvMu?domain=vonage-logo.s3.amazonaws.com] WIRELESS CALLER (15412954597)</p> <p>Received at Code Enforcement on Thursday, Aug 28 2025 07:50 AM (67 seconds)</p> <p>Your voicemail is attached. To review the voicemail, launch your mobile or desktop app.</p> <p>If you have any questions, please visit our support site-<https://url.usb.m.mecastprotect.com/s/rDM8CDwKQBhOgBp2sAi7sj7JS6?domain=urldefense.com>.</p> <p>Regards, The Vonage Business Communications Team</p> | | | | | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|-----------------------------------|-------|------------------|---------------------|-------------|
| SER0101529 | Service Request - Debris on Private PropertySER0101529 | Huge pile of dead weeds right next to the neighboring structure. Two years ago, there was a fire on a vacant building on that property that destroyed the neighboring duplex. Now they have a big pile of dry weeds that is a danger. | 1587 Plumas St, Reno, NV 89509 | Open | Code Enforcement | 2025-08-28 09:02:50 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|---|--|--------------------------------|-------|------------------|---------------------|-------------|
| SER0101537 | Service Request - Street Repair SER0101537 | <p>Enterprise Road is severely uneven and bumpy, with one major dip surrounding a raised sewer cover. This dip causes vehicles to jolt dangerously if drivers are unfamiliar with the road. Despite past resurfacing, the pavement quickly deteriorates again, suggesting a deeper structural problem with the road base rather than just surface wear. The condition also slows traffic and creates safety hazards for residents and students who rely on this road daily.</p> <p>Enterprise Road is a high-traffic student corridor, serving multiple apartment complexes. The poor condition has been ongoing for years, and temporary fixes have not lasted. Addressing the structural issues will improve safety, reduce traffic slowdowns, and save long-term maintenance costs.</p> | 2450 Valley Rd, Reno, NV 89512 | Open | Code Enforcement | 2025-08-28 09:21:25 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| SER0101546 | Homeless Concerns on Private Property - 650 Denslowe DrSER0101546 | The reporting party is advising that there are homeless camping along the back fence at 650 Denslowe Dr. It is creating large amounts of trash. | 650 Denslowe Dr, Reno, NV 89512 | Open | Code Enforcement | 2025-08-28 09:44:09 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|---------------------------------------|-------|------------------|---------------------|-------------|
| SER0101547 | FW: A new Service Request has been created [Request ID #191185] (Code Violation/Enforcement General) - Washoe County, NVSER0101547 | 9699 SILVER DOLLAR LN, Reno Origin Website Comments There is a house located at 9699 Silver Dollar Lane that has approximately 45 broken down, rusted, junk cars in both their front yard and their backyard. This includes a broken down Uhaul van, broken down and rusted trucks, sedans, and SUVs. The driveway is probably tetanus waiting to happen. There have also been rodents spotted inside and outside these vehicles. You usually cannot even pull into the driveway without being afraid of hitting one of these uninsured, unregistered vehicles. It has been reported to CPS, but there have been times when the toddlers who live at the residence have gotten locked inside the vehicles and nobody could find them. The adults in this home have forbidden anyone | 9699 Silver Dollar Ln, Reno, NV 89506 | Open | Code Enforcement | 2025-08-28 09:44:44 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|--|--------|------------------|---------------------|-------------|
| | | <p>from taking pictures of their yards, so they must know it's a problem. This is a huge safety concern for not only the kids, but for delivery drivers and anyone else who may be walking or driving up to their house. Not to mention if someone gets bitten by something. All I ask is that you check it out, if you think it's fine, great, but It's not worth ignoring and someone getting seriously hurt or worse.</p> <p>Submitter Anonymous, Anonymous</p> | | | | | |
| SER0101549 | 231 W 2nd- unsecured dumpster area SER0101549 | Issue with this business having an unsecure and unlocked dumpster area, which allows homeless to trespass at night | 231 West 2nd Street, Reno, NV 89501 | Closed | Code Enforcement | 2025-08-28 10:01:54 | |
| SER0101553 | Homeless Concerns on Private Property - 007-283-18SER0101553 | The reporting party is advising that there are homeless on the parcels around 007-283-18. | | Open | Code Enforcement | 2025-08-28 10:29:47 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| SER0101560 | Nuisance on Private Property - 333 E Parr BlvdSER0101560 | Per vm: "My name is Daniel Casey. I'm at 775 3780538. There's a new concrete power plant that opened up at 333 E Par, Boulevard, it's making a lot of noise at night. My whole unit is vibrating. I wasn't like this before. So I'm trying to get a hold of Code Enforcement, like to know what's going on with that. I understand you can't operate, heavy equipment till 6:00 I think. 6 or 7 and it's 4:30 in the morning. This plant is fully operating with the concrete trucks going in and out. So that's what I'm calling about. I'm hoping to get a return call as soon as possible and you get a correct me which way you go. Thanks." | 333 E Parr Blvd, Reno, NV 89512 | Open | Code Enforcement | 2025-08-28 10:54:50 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| SER0101568 | 2707 ComstockSER0101568 | 2707 Comstock- 775-895-1820 The reporting party advises that there is construction taking place in this unit. There is mold, feces, and other hazaderous materials in the wall that is now being exposed to this unit. There was no warning or heads up given. | 2707 Comstock Dr, Reno, NV 89512 | Open | Code Enforcement | 2025-08-28 11:27:16 | |
| SER0101582 | Service Request - Sidewalk ObstructionSER0101582 | Once again the goat head weeds are growing and not getting cleaned up for pedestrians and dog walkers there has got to be a biannual notice that can be sent telling home owners and renters the NRS codes on public sidewalks not being part of the property that it's a privilege and must be kept clean of rocks and debris. | 4070 Laurel Park Way, Reno, NV 89502 | Open | Code Enforcement | 2025-08-28 12:05:43 | |
| SER0101585 | Service Request - Sidewalk ObstructionSER0101585 | Foxtail and goat-head weeds growing out of sidewalk. | 3460 Cypress Way, Reno, NV 89502 | Open | Code Enforcement | 2025-08-28 12:08:17 | |
| SER0101586 | Service Request - Sidewalk ObstructionSER0101586 | Huge goat head weeds covering sidewalk | 4086 Sycamore Way, Reno, NV 89502 | Open | Code Enforcement | 2025-08-28 12:11:59 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|--|-------|------------------|---------------------|-------------|
| SER0101589 | Service Request - Sidewalk ObstructionSER0101589 | Rocks constantly left on sidewalk which a serious hazard to all residents walking and goat head weeds unattended. | 4045 Weeping Willow Ct, Reno, NV 89502 | Open | Code Enforcement | 2025-08-28 12:16:52 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| SER0101592 | Service Request - Nuisance, Not Otherwise ListedSER0101592 | <p>Good evening, I would like to report a apartment next door to us which seems really odd all the time because there are more than 15 people in a 2 bedroom apartment and they have atleast 9 cars which they park in other people's parking spo,there</p> <p>Good evening, I would like to report a apartment next door to us which seems really odd all the time because there are more than 15 people in a 2 bedroom apartment and they have atleast 9 cars which they park in other people's parking spo,there dogs are always out even if there's rain,heat and yelping/crying but nobody take cares of them and with nuisance they bang loud music with their cars,inside the house and smell like drugs all the time and there are small kids living in my house that's not appropriate if they see it so I would</p> | 2300 Harvard Way, Reno, NV 89502 | Open | Code Enforcement | 2025-08-28 12:23:32 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|---|---------------------------------|--------|------------------|---------------------|-------------|
| | | appreciate some action taken against them Their address is - 2300 Harvard way apt 115H (Hispanic ethnicity) Cars- Buick-7304D1 White Silverado in parking number 23 White Scion-BPXB94 Gray escalade-17E846 Silver Subaru-597X11 Blue subaru-191Y87 Jeep blue modified exhaust and dents all over the car Old toyota corolla Other cars are probably off the street | | | | | |
| SER0101594 | Shopping carts - 950 Nutmeg PISER0101594 | The reporting party is advising that there are five shopping carts along 950 Nutmeg Pl. | 950 Nutmeg Pl, Reno, NV 89502 | Open | Code Enforcement | 2025-08-28 13:28:29 | |
| SER0101613 | 11570 Tupelo St SER0101613 | Reporting party stating ADU built at 11570 Tupelo St. without permits, additional structure added and work done including electrical. Contact Info: Ryan Copper 925-286-6033 | 11570 Tupelo St, Reno, NV 89506 | Closed | Code Enforcement | 2025-08-28 13:33:49 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| SER0101616 | FW: A new Service Request has been created [Request ID #191223] (City of Reno General) - Washoe County, NVSER0101616 | <p>----- -----</p> <p>i am trying to notify someone in Washoe County or Reno about toxic black mold growing on the floors of the mens locker room at Parckway athletics club at St. Marys in Reno. I have been to the county health department who sent me to Reno Code enforcement, who sent me to phone and online places. All to no avail.... there is no way to report this. I have spent 4 hours on this. it there is anyone out there who cares, please contact me at guy@qualityplastics.com or m<mailto:guy@qualityplastics.com> , or 775/762-5856 - Guy Gardner</p> <p>----- -----</p> <p>You can also view this feedback item in your dashboard at https://url.usb.m.mimecastprotect.com/s/Que4CEKL0Du6RnEJFxF3s7P6Q5?domain=urldefense.</p> | 645 N Arlington Ave, Reno, NV 89503 | Open | Code Enforcement | 2025-08-28 13:42:56 | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
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| | | <p>com<https://url.usb.m.mimecastprotect.com/s/5u9RCGwNMGhLjqvpSrHMsBGa8m?domain=urldefense.com></p> <p>Many thanks,</p> <p>The Feedbackify Team https://url.usb.m.mimecastprotect.com/s/E0wcCJEkNLTQ0yNmhKIYsy1UWK?domain=urldefense.com<https://url.usb.m.mimecastprotect.com/s/wy-ZCKAILMcr39VvSkSxs5dPrh?domain=urldefense.com> Submitter Gardner, Guy Washoe County, NV 775-762-5856 guy@qualityplastics.com<mailto:guy@qualityplastics.com> View in QAlert<https://url.usb.m.mimecastprotect.com/s/7hzSCLAmvNCYEX6phYT5sy7JGN?domain=urldefense.com></p> <p>Washoe County, NV</p> <p>2025-08-28 20:37:50Z</p> | | | | | |

| Number | Case | Description | Location | State | Assignment group | ▲ Created | Ward number |
|------------|--|--|------------------------------------|-------|------------------|---------------------|-------------|
| SER0101614 | Nuisance on Private Property - 4355 Perro Ln SER0101614 | The reporting party is advising that the property at 4355 Perro Ln has tires all over the yard. Has junk vehicles full of tires on the property. He sometimes brings a U-Haul and a trailer full of tires including a blue Honda civic car and a red Chevy suburban he fills with tires. He is constantly putting items on the sidewalk. | 4355 Perro Ln, Reno, NV 89502 | Open | Code Enforcement | 2025-08-28 13:47:09 | |
| SER0101619 | Tires on curb and trailer 4355 Perro LnSER0101619 | Sent from my iPhone | 4355 Perro Ln, Reno, NV 89502 | New | Code Enforcement | 2025-08-28 13:52:05 | |
| SER0101623 | Nuisance on Private Property - 1196 S Rock BlvdSER0101623 | The reporting party is advising that the restaurants at 1196 S Rock Blvd have their garbage bins open and rodents are getting inside and surrounding the area. The trash is all over the back of the building. Reporting party would like a callback in regards to this concern. | 1196 S Rock Blvd, Reno, NV 89502 | Open | Code Enforcement | 2025-08-28 13:58:42 | |
| SER0101643 | Service Request - Nuisance, Not Otherwise ListedSER0101643 | Construction material on city street. | 8440 Castlehawk Ct, Reno, NV 89523 | New | Code Enforcement | 2025-08-28 15:43:55 | |